PATENT

Docket No.: 5577-217

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re: Brabson et al.

Application No.: 09/760,975

Filed: January 16, 2001

For: METHODS, SYSTEMS AND COMPUTER PROGRAM PRODUCTS FOR

PROVIDING TRANSACTIONAL QUALITY OF SERVICE

Date: July 14, 2004

Confirmation No.: 4362

Group Art Unit: 2154

Examiner: Jinsong Hu

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Mail Stop Amendment Commissioner for Patents P.O. Box 1450

Alexandria, VA 22313-1450

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Technology Center 2100

INFORMATION DISCLOSURE STATEMENT **PURSUANT TO 37 C.F.R. §1.97(c)**

Sir:

Attached is a list of documents on form PTO-1449 together with a copy of each identified document. This Information Disclosure Statement is submitted in accordance with 37 C.F.R. § 1.97(c), before final Office Action or Allowance, whichever is earlier.

In accordance with the requirements of 37 C.F.R. § 1.97(c)(2), a check for the \$180.00 fee specified in 37 C.F.R. § 1.17(p) is enclosed. This amount is believed to be correct. However, the Commissioner is authorized to charge any deficiency or credit any overpayment to Deposit Account No. 50-0220.

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Respectfully submitted,

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Erin A. Campion

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